Human Resources Division SJC—Engage

44 N. San Joaquin Street Stockton, CA 95202 Phone (209) 468-3370





San Joaquin County

Developing Future Leader Series Handbook







Welcome to the Developing Future Leader Series!

We are pleased to have you participate in this two-week cohort. You will find each course outline in this booklet. While it is not required for you to print out the booklet, we do request you have a notepad and pen to take notes.

At this time, all training are virtual and we have separate links for each course. You will receive these links via email from our Employee Engagement Unit via our email address at sjcengage@sjgov.org. Since all of the trainings are scheduled separately, you will need to ensure you select the appropriate link for each course.

There will be 2 courses each day. One in the morning, and one in the afternoon.

We look forward to working with you on your journey here at San Joaquin County.

If you have any technical difficulties or have questions regarding the training, please contact Staff Development at (209) 953-7563 or email sjcengage@sjgov.org.



DFLS 2023 Cohort 1

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DFLS Schedule:

Cohort 1: 3/2/23-3/9/23, 4 Courses in Series

- **1.** Understanding the County Structure 3/2/23 9:00am-12:00pm
- **2.** So You Want to be a Supervisor? 3/2/23 1:30pm-4:30pm
- **3.** Buddy to Boss 3/9/23 9:00am-12:00pm
- **4.** The 1st Line Supervisor 3/9/23 1:30pm-4:30pm



DFLS 2023 Cohort 2

DFLS Schedule:

Cohort 2: 6/1/23-6/8/23, 4 Courses in Series

- **1.** Understanding the County Structure 6/1/23 9:00am-12:00pm
- **2.** So You Want to be a Supervisor? 6/1/23 1:30pm-4:30pm
- **3.** Buddy to Boss 6/8/23 9:00am-12:00pm
- **4.** The 1st Line Supervisor 6/8/23 1:30pm-4:30pm



DFLS 2023 Cohort 3

DFLS Schedule:

Cohort 3: 9/7/23 – 9/14/23, 4 Courses in Series

- **1.** Understanding the County Structure 9/7/23 9:00am-12:00pm
- **2.** So You Want to be a Supervisor? 9/7/23 1:30pm-4:30pm
- **3.** Buddy to Boss 9/14/23 9:00am-12:00pm
- **4.** The 1st Line Supervisor 9/14/23 1:30pm-4:30pm

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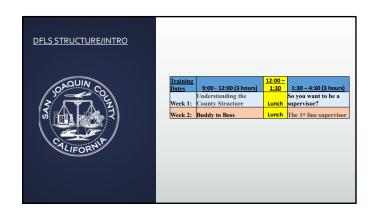
UNDERSTANDING THE COUNTY STRUCTURE	7-19
SO YOU WANT TO BE A SUPERVISOR	20-27
BUDDY TO BOSS	28-34
THE 1ST LINE SUPERVISOR	35-41
DFLS COMPLETION FORM	42



Understanding the County Structure



Turn off microphones Participation is important Utilize the chat function You need to both see and hear the presentation Attendance – Put name and department into the chat



DFLS COMPLETION FORM DEVELOPING FUTURE LEADER SERIES COMPLETION FORM (Please PrintFill Out/Sign Return) ONCEYOU COMPLETE ALL 4 COURSES – TURN INYOUR FORM I acknowledge that I fully participated in the following trainings in their entirety & received all of the backup documentation & policies for the designated course(s): Course Tible HR8018- DFLS: Buddy to Boss HR8017- DFLS: Sg You Want to be a Supervisor HR8019- DFLS: The 1"Lime Supervisor HR8018- DFLS: The 1"Lime Supervisor HR8016- DFLS: Understanding the County Structure PUT DATES OF DFLS COMPLETION Note: The information on this form will be used to accurately identify employees who have received training. This form will be filled in the employee's PeopleCoft training records for the purpose of identifying which employees have been trained. SEND FORMTO: SJCENGAGE@SJGOV.ORG Training TO PROVIDE AN OVERVIEW OFTHE INTERNAL SAN Objectives JOAQUIN COUNTY **STRUCTURE** TO UNDERSTAND THE COUNTIES MISSION, VISION AND CULTURE **WHY SAN** Why did you **JOAQUIN** sign up for this series? **COUNTY?**

VISION & MISSION

UNDERLYING PASSION OR PRINCIPLE

Sarvica

NIUQAOLANA

VISION STATEMENT

A prosperous San Joaquin County, where a culture of innovation and collaboration sustains a high quality of life; social and economic well-being fueled by community values, good jobs, and a healthy environment.

MISSION STATEMENT

Advance the public interest and serve the people of San Joaquin County. Bring together our people and resources to turn challenges into opportunities. Be steadfast leaders and committed partners working wholeheartedly for the benefit of our community's health, safety, and economic growth.

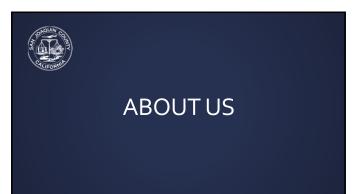
GREATNESS GROWS HERE



- We truly believe in the advancement of our staff
- ➤ We offer several professional development opportunities & programs to support these efforts
- > Staff growth and development is supported at all levels of the county

SAN JOAQUIN COUNTY SHERIFF'S OFFICE







SAN JOAQUIN COUNTY AT A GLANCE

San Joaquin County shares a border with 7 other counties

> Alameda County

> Amador County

> Calaveras County

> Contra Costa County

> Sarcamento County

> Santa Clara County

> Stantislaus County

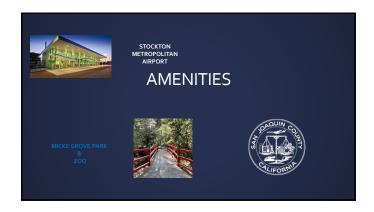
> Stantislaus County

There are over 685,000 residents in San Joaquin County
 San Joaquin County employees over 7,500 staff

JULY 7, 2020
New Study Reveals San
Joaquin County Agriculture
Harvests \$5.732 Billion For
Local Economy And More Than
33,000 Jobs

















SAN JOAQUIN

San Joaquin County District Map

New District Map

Board Approved December 7, 2021





SAN JOAQUIN

County Administrator

- County activities are very complex and have a wide range of responsibilities
- ➢ "County Administrator" is a function with various titles and fulfilled by different county positions around the country
- The San Joaquin County Administrator implements the board's policy, runs the daily operations of the county and prepares the annual budget

Current County Administrator:

Jay Wilverding

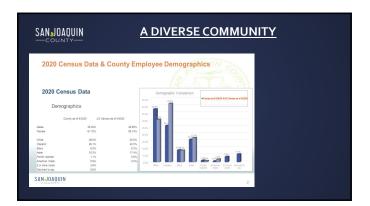
General Law County

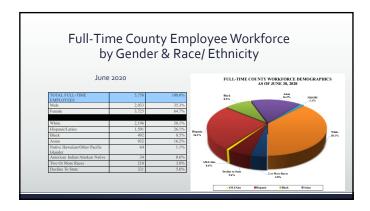
General Law Counties: Alpine, Amador, Calaveras, Colusa, Contra Costa, Del Norte, Glenn, Humboldt, Imperial, Inyo, Kern, Kings, Lake, Lassen, Madera, Marin, Mariposa, Mendocino, Merced, Modoc, Mono, Monterey, Napa, Nevada, Plumas, Riverside, San Benito, San Jusio Obispo, Santa Barbara, Santa Cruc, Shasta, Sierra, Siskiyou, Solano, Sonoma, Stanislaus, Sutter, Trinity, Tulare, Tuolumne, Ventura, Yolo, Yuba

Charter Counties: Alameda, Butte, El Dorado, Fresno, Los Angeles, Orange, Placer, Sacramento, San Bernardino, San Diego, San Francisco, San Mateo, Santa Clara, Tehama

San Joaquin County – Responsibilities General Government & Capital Maintenance Law & Justice Roads & Facilities **Health Services Human Services Environmental Protection** Recreation & Education 24 County Departments SANJOAQUIN ULTIMATELY, WE ARE RESPONSIBLE FOR PROVIDING EXCEPTIONAL SERVICE TO THOSE IN THE COMMUNITY IN WHICH WE ARE IN SERVICE TO







Employees

Over 7600+ staff





2400+ = Part-time/Temporary/Seasonal

The Role of County Leadership



SAN JOAQUIN GENERAL HOSPITAL



The Role of County Leadership



LEADERSHIP RESPONSIBILITIES

- Training Compliance

- Safety
 Staffing Your
 Division/Unit
 Staff Management
- Budget
- Strategic Priorities
- Payroll
- Staff Evaluation

SANJOAQUIN

SANJOAQUIN

Who do I call and when?

- When in doubt, ask HR!
 - Principal/Personnel Analyst
- Risk
 Position Control
- Connect with your direct supervisor
- ♦Think of the impact before you act. Could the action be a violation of an MOU or will it require a meet and confer?









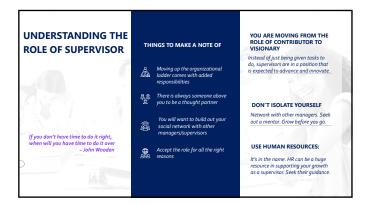
So You Want to be a Supervisor?



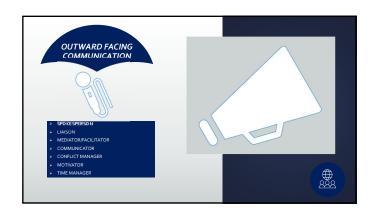




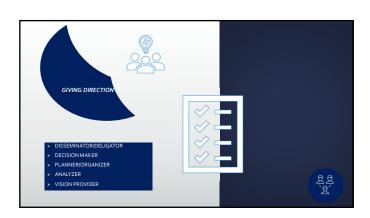


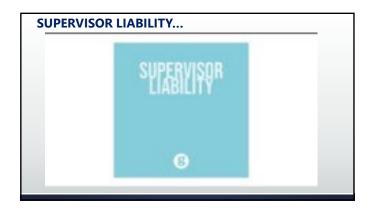


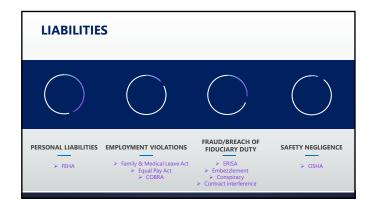












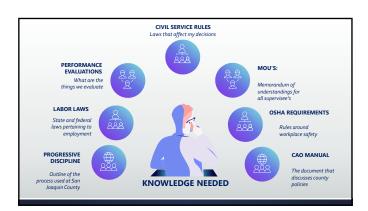


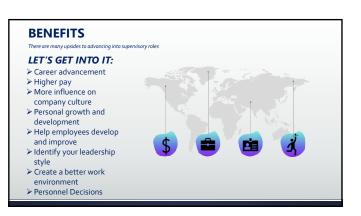
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11/2		9.

Tha	at will get you sued	
	12	

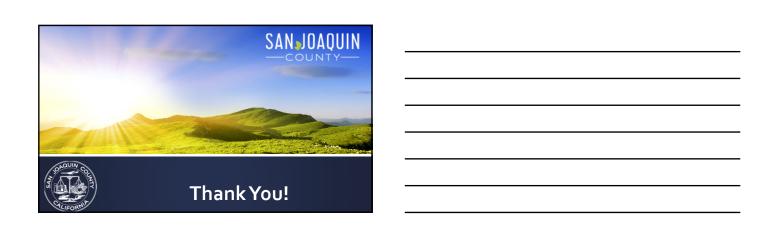
-	COMMON MISCONCEPTIONS	
,	COMMON MISCONCEL HOLES	
There o	are often assumptions about gaining a supervisory role that we want to deb	unk
	My skills I have developed as an individual will serve me well as a manager	
-	Being a manager/supervisor will be less stressful than in individual	
	contributor because I can just make everyone else do the work. My new role will provide me the opportunity to make my mark as an	
-	outstanding performer.	
>	Being a manager/supervisor will give me the autonomy and freedom to act	
	I will have greater job satisfaction as a manger.	
	I will now have the power to obtain resources my team needs.	
>	Managing others means directing them and ensuring they accomplish	
	delegated tasks	
		The trouble with the world is not that people know
•		too little; it's that they know so many things that just aren't so.
		~ Mark Twain













Buddy to Boss



OBJECTIVES



- Understand the transition from employee to manager is a process
- Be aware of your duties and responsibilities
- Avoid common mistakes made by new managers
- Identify ways to handle difficult employees and situations
- Understand the power dynamic

"Talent wins games, but teamwork and intelligence win championships."

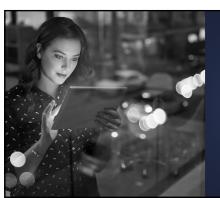






Setting the stage

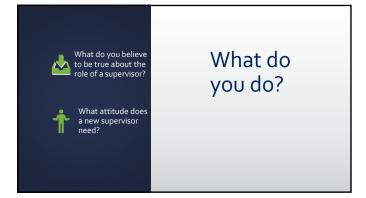
- > Quietly celebrate
- Have the conversation with your work buddy
- Communicate
- > Set clear boundaries
- > Start from scratch
- > Treat each individual equally
- > Don't let it hurt your feelings



IT'S A PROCESS

Training
Practice
Reflection
Feedback

Act like you belong... Eliminate any doubt in your ability You do belong...you did the work to get the role Up your wardrobe to reflect your position Do your research Meetings Projects Strategic Plan







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- ➤ Confidence in your skills
- ➤ Know when to ask for help
- ➤ Realize <u>YOU</u> are the role model
- ➤ Stay positive Realistic
- ➤ Be humble there is always room to grow and learn
- ➤ Be willing to do anything you ask of your staff



No one is respecting my authority

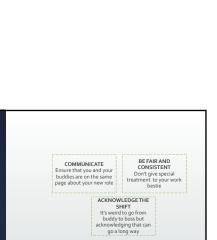


- problem...
- 1. Won't acknowledge my authority
- 2. Comes to you for help with every little thing
- 3. Wanted the "supervisor" position
- 4. Constantly and consistently comes in late
- 5. Clashes with other employees
- 6. Is constantly competing with you
- 7. Says that my position is going to my head
- Solution...
- Coach them. Guide them to start coming up with their own solutions.

- Don't derail your success by getting dragged into a contest. Take it as a compliment and use their ambitions to coach them towards their own career growth.

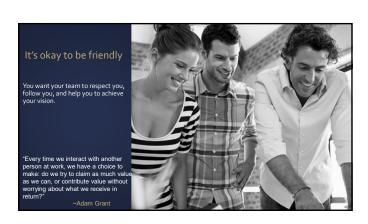


Key Takeaways



EXERT AUTHORITY
Inspire support and model the way

BE IN THE KNOW
Become knowledgeable about county projects and priorities











The 1st Line Supervisor



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- □Be aware of your duties and responsibilities
- □Understand the vital role of coaching, visioning, influencing and delegating
- □Avoid common mistakes
- □Self-assess yourself on supervisory competencies

Introduction

• This course is designed for employees to understand some of the roles and responsibilities that first line supervisors are responsible for.

The 1st line supervisor oversees the daily work activities.

Senior managers drive the vision.

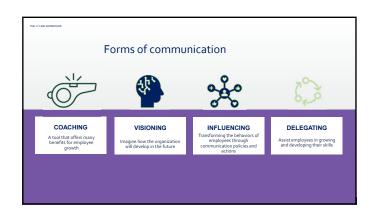
*1st line supervisors are the link between management and employees.

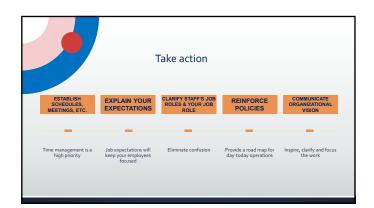


PRIMARY GOALS

Communicate & Take Action

'' The single big	gest problem in	
communicati	on is the illusion	
	staken place 🖊	
George	Bernard Shaw	
How many of you like you know wh	l teel	
happening in t	he	
county / you	r	
department?	?	
Where did w	ou learn this information?	
Wilei e did yi	20 1681 11 (1112 11110) 1118(1011):	
comm	unicate	
Link between manac	gement and the workforce	
Actively listen and observe	Be consistent/fair	
 Know how to improvise Keep your team informed 	Establish a management frameworkBe organized	
Offer and receive feedback	Accept responsibility	





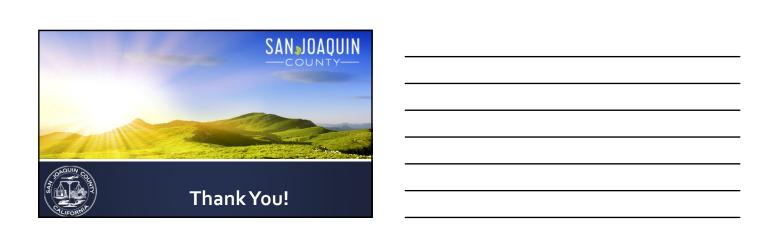














DEVELOPING FUTURE LEADER SERIES COMPLETION FORM

(Please Print/Fill Out/Sign/Return)

Name:		Employee ID #
Job title:		
Department:		
		articipated in the following trainings in their entirety & received all on & policies for the designated course(s):
Completed □ □ □ □ □		Course Title HR0816- DFLS: Understanding the County Structure HR0817- DFLS: So You Want to be a Supervisor? HR0818- DFLS: Buddy to Boss HR0819- DFLS: The 1 st Line Supervisor
	e that it is my re n these policies.	sponsibility to agree and adhere to the principles and guidelines in the
Employee S	ignature:	Date:
	ed in the employed	be used to accurately identify employees who have received training. This e's PeopleSoft training records for the purpose of identifying which employees
Once you have	e completed all of	the courses in this series, please return your completed form to

Once you have completed all of the courses in this series, please return your completed form to sjcengage@sigov.org in order to receive credit for your trainings and to be placed on the list for your program completion certificate.